

## Regulations for use of Internet Access Service

Hotel New Otani Nagaoka (hereinafter referred to as the 'Hotel') has established the following regulations to ensure that guests (hereinafter referred to as 'users' or 'a user') may securely use the Internet Access Service (including access via Wi-Fi environment, hereinafter referred to as the 'Service') operated by the Hotel. Please read and agree to the regulations before using the Service.

### Article 1 Observance of Basic Rules

Users are responsible for observing the general manners, morals, and technical rules for Internet access when using the Service, including the Wi-Fi environment, at guest rooms, food and beverage outlets, meeting and gathering venues, or public spaces.

### Article 2 Breach of Basic Rules

The Hotel may reject a User from using the Service and the Hotel facilities if the User causes trouble or disadvantage to a third party or the Hotel as specified in Article 4 of these regulations, due to any act that may interfere with the operation of the Service, or any other act that the Hotel deems inappropriate.

### Article 3 Requirements for users of the Service

The Service is solely intended for users who have agreed to these regulations.

### Article 4 Users' Responsibilities

Users may use the Internet access service from within the hotel at their own risk. The hotel assumes no liability for any possible damage that may be caused by a system failure or any other reasons while the Internet communication is being used. In the event of any damage caused by acts of the user deemed inappropriate in the handling of Internet communication at the sole discretion of the hotel, the user is required to compensate the Hotel and/or the third parties. Also, the user who causes damage to a third party shall be totally responsible for such damages and must settle all disputes with the concerned third party at the user's expense, except in cases where damages are proven to be the fault of the Hotel. The Hotel is entitled to claim damages and requires the user to pay damages when the user has caused damage to the Hotel due to any of the following violations of these regulations:

- Violating these regulations;
- Excessively overloading the network or system of the Service;
- Transmitting harmful computer programs;
- Posting a third party's information;
- Interfering with the use or operation of the communication facilities prepared by the Hotel to provide the Service, other parties' facilities, or other equipment, applications;
- Spoofing a third party to use the Service;
- Acts that may damage the credibility of the Service;
- Any other acts that are deemed inappropriate by the Hotel; or
- Any other acts that violate the applicable laws and regulations in Japan.

#### Article 5 Changes in Service Contents

Operations and/or contents of the Service are subject to change without prior notice to users, as deemed necessary by the Hotel. After a change is made, only the changed content is valid and existing content will be invalid.

#### Article 6 Service Suspension

In any of the following situations, the Hotel may suspend the use of the Service without prior notice to users and without users' consent:

- If maintenance or upgrading is required for this service system;
- If natural disasters, incidents, or other emergencies have occurred or are likely to occur, and the operation of the service is compromised; or
- If the Hotel deems it necessary to suspend the service for other operational reasons.

#### Article 7 Amendments to these Regulations

These Regulations fall under the terms and conditions of Japan's Civil Code. They shall be amended under the provisions of this Civil Code if found to be at variance with the interests of the user or there is reasonable and probable cause that requires such an amendment. Amendment to these Regulations shall be effective on the date when the amendment is published on the Hotel's official website.

#### Article 8 Governing laws

The handling of the Service shall be governed by and construed in accordance with the laws of Japan without reference to principles of conflicts of laws.

#### Article 9 Validity of these Regulations

These Regulations are effective as of 12:00 noon, Japan Standard Time, May 1<sup>st</sup>, 2021.